

My Safeguarding Experience

Large print with thumbs up or thumbs down
hand gesture symbols

1 Did you feel listened to during conversations
and meetings with people about helping you
feel safe?

i. I was **always** listened to



ii. I was listened to **quite a bit**



iii. I was **not** listened to **very much**



iv. I was **not** listened to **at all**



v. Not answered?



Comments:

2 Did you get information that you could understand during the concern? (This could be spoken or written)

i. I got a lot of good information



ii. I got quite a lot of information



iii. I did **not get very much** information or could not understand information given



iv. I did **not get any** information or information was poor



v. Not answered?



Comments:

3. Did you get the chance to say what you wanted to happen?

i. Yes



ii. No



iii. Partly








iv. Not answered?








Comments:

4 How satisfied are you with the end result of what people did to try and keep you safe?

- i. I am **very** satisfied with the end result 
- ii. I am **quite** satisfied with the end result 
- iii. I am **not very** satisfied with the end result 
- iv. I am **not at all** satisfied with the end result 
- v. Not answered? 





Comments:

5 How satisfied are you with how people dealt with your concern throughout?

- i. I am **very** satisfied with how people dealt with my concern 
- ii. I am **quite** satisfied with how people dealt with my concern 
- iii. I am **not very** satisfied with how people dealt with my concern 
- iv. I am **not at all** satisfied with how people dealt with my concern 
- v. Not answered? 

Comments:

6 Do you feel that you are safer now because of the help from people dealing with your concern?

- i. I feel I am **a lot** safer now 
- ii. I feel I am **quite a bit** safer now 
- iii. I feel I am **not much** safer now 
- iv. I feel I am **not at all** safer now 
- v. Not answered

Comments:

7 Would you be happy to talk to the council (or other organisations) to help us improve the way we support people to stay safe?

- i. I would be interested in joining a forum which meets regularly to share the views of people who have experienced safeguarding and their families ✓
- ii. I would be interested in taking part in staff training sessions to share my experience ✓
- iii. I would be interested in helping organisations to develop training resources (such as videos or real life stories) ✓
- iv. I would like to know more before I make a decision - please contact me to discuss further ✓
- v. I would not be interested in being contacted in this way. ✗

Comments:

8 Is there anything else you think the council (or other organisations) could have done better during the time of this concern?

Comments:

9 Interviewer's comments