

# My Safeguarding Experience

Large print with face animations

1 Did you feel listened to during conversations and meetings with people about helping you feel safe?

i. I was **always** listened to



ii. I was listened to **quite a bit**



iii. I was **not** listened to **very much**







iv. I was **not** listened to **at all**



v. Not answered?

Comments:

**2 Did you get information that you could understand during the concern? (This could be spoken or written)**

- i. I got a lot of **good** information 
- ii. I got **quite a lot** of information 
- iii. I did **not get very much** information or could not understand information given 
- iv. I did **not get any** information or information was poor 
- v. Not answered?

Comments:

### 3 Did you get the chance to say what you wanted to happen?

i. Yes



ii. No



iii. Partly



vi. Not answered?

Comments:

**4 How satisfied are you with the end result of what people did to try and keep you safe?**

i. I am **very** satisfied with the end result



ii. I am **quite** satisfied with the end result



iii. I am **not very** satisfied with the end result







iv. I am **not at all** satisfied with the end result



v. Not answered?

Comments:

## 5 How satisfied are you with how people dealt with your concern throughout?

- i. I am **very** satisfied with how people dealt with my concern 
- ii. I am **quite** satisfied with how people dealt with my concern 
- iii. I am **not very** satisfied with how people dealt with my concern 
- iv. I am **not at all** satisfied with how people dealt with my concern 
- v. Not answered?

Comments:

6 Do you feel that you are safer now because of the help from people dealing with your concern?

- i. I feel I am a lot safer now ✓
- ii. I feel I am quite a bit safer now ✓
- iii. I feel I am not much safer now ✗
- iv. I feel I am not at all safer now ✗
- v. Not answered

Comments:

**7 Would you be happy to talk to the council (or other organisations) to help us improve the way we support people to stay safe?**

- i. I would be interested in joining a forum which meets regularly to share the views of people who have experienced safeguarding and their families ✓
- ii. I would be interested in taking part in staff training sessions to share my experience ✓
- iii. I would be interested in helping organisations to develop training resources (such as videos or real life stories) ✓
- iv. I would like to know more before I make a decision - please contact me to discuss further ✓
- v. I would not be interested in being contacted in this way. ✗

Comments:

**8 Is there anything else you think the council (or other organisations) could have done better during the time of this concern?**

Comments:

**8 Interviewer's comments**